



GUEST SERVER

Cool City Brewing Company (C.C.B.) located in Two Rivers, WI is a brand-new brewery and we're investing in great people to join our Brew Team, to help us carry out our mission. If you are passionate about delivering a great experience, want to make a difference in your community, and your skill set seems like a good fit, then we'd love to hear from you!

Job Responsibilities:

- Interacts with guests in a friendly and fast manner.
- Greets all guests with a positive attitude as you are the first impression of CCB
- Educate guests on our menu, specials, and learn any food restrictions, sell our offerings
- Take food and beverage orders, which could include: coffee, beer, cocktails, and mocktails
- Deliver food and drinks to guests, insuring their order is correct and satisfactory
- Enter all tickets into POS system, and be accountable for all transactions
- Bus, clean, sanitize, and set tables
- Check ID of guests in polite manner and make sure they are not over-served
- Refill drinks or requests as needed, collect final payment
- Make sure great experience has taken place and invite them back
- Is Cross-trained and willing to assist in other areas as directed
- Reports to work well-groomed, in neat and clean uniform as established per company policy
- Communicates well and often with kitchen team
- Is educated and understands the CCB menu well to deliver the best experience to our guests

Qualifications / Skills:

- Quick learner and attention to detail, and listens to directions
- Basic math, and ability to cash handle and process credit card transactions
- Great multi-tasker, and is outgoing and friendly, even in stressful situations
- Has great interpersonal relationship skills
- Has enthusiasm and lots of energy
- Has a desire to be part of and contribute to an outstanding culture
- Knows how to deliver a great experience to guests and co-workers

Education, Experience, and Licensing Requirements:

- Highschool diploma or GED
- Must be 18 years of age or older
- Ability to withstand extended standing, walking, bending stooping, lifting, up to #30.
- Food safety and sanitation knowledge preferred
- Knowledge of Up Serve Point of Sale System preferred

If you think that this describes you and an environment where you'd be a great fit, please send your resume and we'll set an appointment if there's a match.