

Cool City Brewing Company, located in downtown Two Rivers Wi, is a brewpub, with an on-site brewery, coffee shop, and restaurant all wrapped into one amazing space, in an atmosphere unlike any other in Manitowoc County. We specialize in flights, and have the perfect blend of craft beer, made-to-order food, and specialty coffee and Lotus drinks. Together, Let's Fly!

GUEST SERVER

Guest Servers are key players, and the face of Cool City. Ideally, this candidate will have prior brewery and/or restaurant experience, and will be given priority with these qualifications. This candidate is always focused on delivering great hospitality, enjoys working in a fast-paced environment, and should expect to work nights and weekends, with a fair time off request policy in place.

Job Responsibilities:

- Engages with guests and leaves them with a positive memorable experience
- Greets all guests within 60 seconds, and invites guests back every time
- Educates themselves on our offerings, and explains our menu to guests, makes personal recommendations, and effectively upsells directed items.
- Helps guests through a self-order process, or takes orders for guests, which include: food, coffee, beer, cocktails, and merchandise.
- Understands the importance of allergies, and delivering info. To the kitchen properly.
- Deliver food and drinks to guests, insuring their order is correct and satisfactory
- Is attentive to guests from the time they enter to time of departure.
- Keeps the dining room clean, busses tables, sanitizes set tables, etc.
- Is responsible for opening / closing duties in FOH
- Is responsible for helping all areas of the business when needed
- Is willing to be cross-trained and assist wherever help is most needed across the business

Skill Set

- Has experience working in a brewery and/or restaurant
- Has strong awareness & great communication skills
- Makes guests feel welcome and helps build community
- Hustles! Is detail oriented, can multitask and work well under pressure
- Has a desire to be part of and contribute to an outstanding culture

Education, Experience, and Licensing Requirements:

- Must be 18 years of age or older
- Must be willing to work evenings and weekends
- Ability to withstand extended standing, walking, bending stooping, lifting, up to #30.
- Knowledge of Toast Point of Sale preferred

Interested Candidates Should Complete The Fillable Application